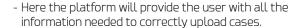# RealAligner

HOW TO UPLOAD NEW CLINICAL CASES TO THE *Real*Aligner PLATFORM

WEB PORTAL

Step 1. Go to *www.realaligner.com* and enter the area for **Professionals**.

Step 2. Then click on the **Portal button**.

Step 3. This button will take you to the **login** screen. Enter the **email address and password** used by the user to register.
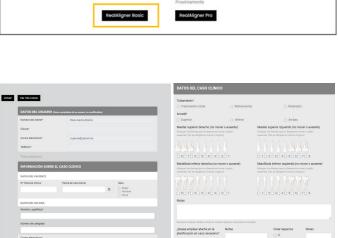
Step 4. Go to the **client area** where you will find the different options offered by the platform.

Step 5. Go to the **New clinical case** section.

- Here the platform will provide the user with all the information needed to correctly upload cases.

  Currently only the *Real*Aligner **Basic option** is available.

Step 6. **Fill in all the enabled fields;** those marked with an asterisk are mandatory. It is very important to add the gender and date of birth as these provide clinical information that is important and relevant for planning.

- A very simple form has been created to fill in. In the **notes** section, the user can specify more specific issues in each of the sections considered to be relevant.

- There are modules at the end of the form to **upload files** in image, X-ray and STL format; these will be sent to *Real*Aligner with all the other information.

Step 7. **Sending the case.** To send the case correctly, click on the Send option. Once sent, the system will inform us that the case has been uploaded correctly and will inform us of the clinical case number recorded on the platform. The user will also receive an email with the same information.

👍

¡Gracias!

✅ Tú caso ha sido enviado **correctamente.**

✅ Su número de caso clínico es **#187.527.**

Hemos enviado un mail a su correo con los datos del caso.

También puede revisar los estados del caso y ponerse en contacto con nosotros con el sistema de mensajes del caso

Volver al inicio

- **The user will also receive an email with the same information.**

Su Ticket de servicio de asistencia

Casos clínicos ortodoncia (#187527)   Real Aligner

Real Aligner

Hola Elena_____ ,

Hemos recibido correctamente tu Casos clínicos ortodoncia con referencia 187527 estamos en proceso de revisión de que toda la información que nos envía es correcta.

Descarga aquí tu ticket

Te avisaremos en cuanto nuestro equipo de ortodoncista comience la fase de planificación.

si tienes cualquier duda o consulta, puedes ponerte en contacto con nosotros a través del email info@realaligner.com

Gracias por confiar en nosotros,
el equipo de RealAligner.

Real Aligner

Congratulations on your new case! We will be in touch. **Thank you!**

Welcome to *The revolution of Smiles!*